



## Frequently Asked Questions

### PCN 1908: Notification of Name Change for MicroChem Corp

**Who is Kayaku Advanced Materials, Inc.?** It is now the new name for MicroChem Corp. Kayaku Advanced Materials, Inc. will remain as a wholly-owned subsidiary of Nippon Kayaku Co., Ltd., as MicroChem Corp has been since 2008. Paratronix™ and Applied Ink Solutions® are now divisions of Kayaku Advanced Materials.

**Why did we change our name?** We have been a wholly owned subsidiary of Nippon Kayaku Co., Ltd. since 2008. The name change better aligns our business efforts and corporate identity. It also will provide for future business growth and expansion of our product portfolio with advanced chemistries and technical collaboration to provide our customers with leading-edge products.

**Who should I notify of the name change within my company?** Everyone who regularly handles our products and/or paperwork should be notified. Please forward this notice and FAQs within your company departments such as purchasing, shipping & receiving, accounting, quality, production, and engineering, for updates to your systems, databases and internal documentation.

**When will I use the new name?** All business correspondence, including written checks, orders and contracts, should use the corporate name, Kayaku Advanced Materials on October 1, 2019 for both MicroChem and Paratronix.

### **What will NOT change?**

Location- We will continue operations at 200 Flanders Road, Westborough, MA 01581, USA.

Phone number- The main phone number will remain the same at 617-965-5511.

Current contracts and Agreements- All current contracts and agreements will be honored.

Incorporation Under the State of Massachusetts- Kayaku Advanced Materials, Inc. will continue to operate as a wholly-owned subsidiary of Nippon Kayaku Co., Ltd (NKC) and is incorporated as a Massachusetts business.

Remit-To Information- Wire transfer and ACH remain the same and only the company name has changed for MicroChem Corp and Paratronix to Kayaku Advanced Materials.

Tax ID number- The W-9 will use the current tax ID number and address with the new name. The updated form is available upon request through [accounting@kayakuAM.com](mailto:accounting@kayakuAM.com).

### **What has changed?**

Corporate name and logo- MicroChem Corp is now Kayaku Advanced Materials, Inc.

Product Labels- The orange MicroChem labels will be phased out as we transition to new labels with our blue logo.

Documents- Safety Data Sheets, technical data sheets, Certificates of Analysis, order confirmations, invoices, and other forms and documentation will be updated with the new logo.

Certifications- ISO certification and ITAR certification will be updated and available upon request.

### New Contact Information

Contact	Current Information	New Information
MicroChem Sales	sales@microchem.com	sales@kayakuAM.com
MicroChem Customer Service for purchase orders and inquiries	customerservice@microchem.com	customerservice@kayakuAM.com
MicroChem Accounting	accounting@microchem.com	accounting@kayakuAM.com
Individual employee emails	formatted as first initial and last name @microchem.com, or Paratronix.com	formatted as first initial and last name@kayakuAM.com <i>Example: jdoe@kayakuAM.com</i>
MicroChem website URL	www.microchem.com	www.kayakuAM.com
Paratronix Sales <b>Immediate Change</b>	cbarter@microchem.com	sales@paratronix.com
Paratronix Customer Service	customerservice@microchem.com	customerservice@paratronix.com